

RAPIDS SELF SERVICE/MilCONNECT:

<https://www.dmdc.osd.mil/milconnect/>

Available Services	
Renew/Replace Family ID Cards	CAC Maintenance
<ul style="list-style-type: none"> • Renew/Replace Family ID Cards • Update Your Contact Information • Update a Family Member's Contact Information • Add a Family Member 	<ul style="list-style-type: none"> • Update Your Email Address • Download Applications • Activate the PIV Authentication Certificate • Add Personnel Category Code to the CAC certificate's User Principal Name.

- Available for sponsors with a DoD CAC and a CAC enabled computer.
- Dependents (Family Members) may get their ID without their sponsor present
 - A digitally signed (or notarized) DD FORM 1172-2 is required and serves as verification from the Sponsor
 - OR
 - Dependents should bring a printed digitally signed DD Form 1172-2 from their sponsor or notify the technician that the form is available via their DEERS record.
 - How sponsors can sign and print the DD Form 1172-2
 - Access the milconnect website: <https://www.dmdc.osd.mil/milconnect/>
 - Click "Sign-in (upper right corner)
 - Click "CAC Login" Click "OK" (Self Service Consent to Monitor screen)
 - Click "More Goals" (if "LESS GOALS" is displayed—go to next step)
 - Click "View ID Card" tab— **you will see example on back side**
 - NOTE: If the Self Service Consent to Monitor screen shows again Click "OK"
 - Click "**Replace ID Card**" for family member that needs an updated ID
 - Follow instructions--sign and save ID card application—DD Form 1172-2
 - Note: You may receive this message: "There was a problem saving the DD Form 1172-2. As a result the sponsor will need to accompany family members to your local ID Card Office" but if the form is digitally signed it is acceptable.
 - Print ID card application-DD Form 1172-2 for family member
- For an unsigned DD Form 1172-2 click on "**PRINT FAMILY LIST**" (may be used for PCS, housing, etc., but may not be used for ID)

CAC Maintenance

SPONSOR CATEGORIES
(AD, RET, CIV OR CTR)

SPONSOR NAME [Redacted] Card Pairing Code [Redacted]
 Email: [Redacted]

Affiliation [Redacted] Agency/Department [Redacted] Card Expires [Redacted]

End Date *UNKNOWN*

SPONSOR NAME [Redacted] Card Pairing Code [Redacted]
 Email: [Redacted]

Affiliation [Redacted] Agency/Department [Redacted] Card Expires [Redacted]

End Date *UNKNOWN*

Sponsor's Contact Information

[Edit Contact Information](#)

Residential Address

United States

Mailing Address
Same as Residential

Telephone

Personal Email Address
You have consented to have the DoD or VA send email notifications to you regarding your benefits.

Family Members' Contact Information & ID Cards

ALL FAMILY MEMBERS 14 YRS OF AGE AND OLDER

[Add a Family Member](#)

[Edit Contact Information](#) (Spouse)

Sponsor's Category [Redacted]

Personnel Condition None

Relationship Condition None

Card Issued [Redacted] Card Expires [Redacted]

Card Type DD FORM 1173

[Edit Contact Information](#) (Child)

Sponsor's Category [Redacted]

Personnel Condition None

Relationship Condition None

Card Issued [Redacted] Card Expires [Redacted]

Card Type DD FORM 1173

[Edit Contact Information](#) (Child)